# <u>Northeast District Council of the OPCMIA Fund</u> <u>Notice Regarding Network Security Incident</u>

We want to provide individuals with information about a network security incident that has affected our organization, and let you know that we continue to take significant measures to protect the individual personal information we maintain. Northeast District Council of the OPCMIA Fund ("NEDC") learned an unauthorized individual obtained access to two NEDC employee email accounts between approximately January 12, 2023 and April 12, 2023.

Upon learning of the incident, we commenced a prompt and thorough investigation. We immediately took steps to remediate the issue and to investigate the textent of the unauthorized access to the email environment. As part of our investigation, we have worked very closely with leading cybersecurity professionals experienced in handling these types of incidents. After an extensive forensic investigation and manual document review, on September 12, 2023, we discovered that the impacted email accounts contained certain individual personal information. The investigation was not able to definitively determine whether individual personal information was accessed and/or acquired by the unauthorized individual as a result of the incident. However, we wanted to notify potentially affected individuals of the incident out of an abundance of caution, and provide them with information on how to best protect their identity. Affected individuals for whom we have a valid mailing address have been sent a physical letter through U.S. mail.

The information potentially affected includes individual name, dates of birth, health insurance information, Social Security number, identification information, and financial information. NEDC is notifying individuals involved about the incident, along with steps they may take to protect the privacy of their personal and/or protected health information.

We remind individuals to remain vigilant in reviewing financial account statements on a regular basis for any fraudulent activity. Additionally, individuals should always remain vigilant in reviewing their credit reports for fraudulent or irregular activity on a regular basis. Please see the "Other Important Information" section below with additional information to help further safeguard personal data.

The privacy and security of the information we maintain is of the utmost importance to NEDC. We take the security of personal information very seriously and have taken many precautions to safeguard it. We continually evaluate and modify our practices to enhance the security and privacy of the personal information we maintain.

If you have any further questions regarding this incident, please call our dedicated and confidential toll-free response line that we have set up to respond to questions at 1-833-961-6989. This response line is staffed with professionals familiar with this incident and knowledgeable on what you can do to help protect against misuse of your information. The response line is available Monday through Friday, 8:00am to 8:00pm Eastern Time, excluding holidays.

## - OTHER IMPORTANT INFORMATION -

### 1. Placing a Fraud Alert

Whether or not you choose to use the complimentary 12-month credit monitoring services, we recommend that you place an initial 90-day "Fraud Alert" on your credit files, at no charge. A fraud alert tells creditors to contact you personally before they open any new accounts. To place a fraud alert, call any <u>one</u> of the three major credit bureaus at the numbers listed below. As soon as one credit bureau confirms your fraud alert, they will notify the others.

Equifax Experian **TransUnion** P.O. Box 9554 P.O. Box 105069 Fraud Victim Assistance Department Atlanta, GA 30348-5069 Allen, TX 75013 P.O. Box 2000 https://www.equifax.com/personal/cre https://www.experian.com/frau Chester, PA 19016-2000 dit-report-services/credit-fraud-alerts/ d/center.html https://www.transunion.com/fraud-(800) 525-6285 (888) 397-3742 alerts (800) 680-7289

#### 2. <u>Consider Placing a Security Freeze on Your Credit File</u>

If you are very concerned about becoming a victim of fraud or identity theft, you may request a "Security Freeze" be placed on your credit file at no cost. A security freeze prohibits, with certain specific exceptions, the consumer reporting agencies from releasing your credit report or any information from it without your express authorization. You may place a security freeze on your credit report by sending a request in writing, by mail, to <u>all three</u> nationwide credit reporting companies. To find out more on how to place a security freeze, you can use the following contact information:

Equifax Security Freeze	Experian Security Freeze	TransUnion Security Freeze
P.O. Box 105788	P.O. Box 9554	P.O. Box 160
Atlanta, GA 30348-5788	Allen, TX 75013	Woodlyn, PA 19094
https://www.equifax.com/personal/cred	http://experian.com/freeze	https://www.transunion.com/credit-
it-report-services/credit-freeze/	(888) 397-3742	freeze
(888)-298-0045		(888) 909-8872

In order to place the security freeze, you'll need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your freeze request, each credit reporting company will send you a confirmation letter containing a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

If you do place a security freeze *prior* to enrolling in the credit monitoring service as described above, you will need to remove the freeze in order to sign up for the credit monitoring service. After you sign up for the credit monitoring service, you may refreeze your credit file.

### 3. Obtaining a Free Credit Report

Under federal law, you are entitled to one free credit report every 12 months from <u>each</u> of the above three major nationwide credit reporting companies. Call **1-877-322-8228** or request your free credit reports online at **www.annualcreditreport.com**. Once you receive your credit reports, review them for discrepancies. Identify any accounts you did not open or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice incorrect information, contact the credit reporting company.

#### 4. Additional Helpful Resources

Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Checking your credit report periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency and file a police report. Be sure to obtain a copy of the police report, as many creditors will want the information it contains to absolve you of the fraudulent debts. You may also file a complaint with the FTC by contacting them on the web at www.ftc.gov/idtheft, by phone at 1-877-IDTHEFT (1-877-438-4338), or by mail at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Your complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement for their investigations. In addition, you may obtain information from the FTC about fraud alerts and security freezes.

If your personal information has been used to file a false tax return, to open an account or to attempt to open an account in your name, or to commit fraud or other crimes against you, you may file a police report in the city in which you currently reside.